

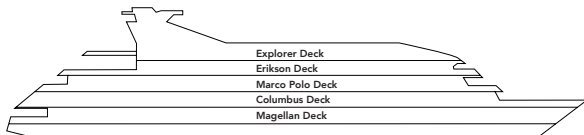
ISLAND  
  
SKY  
SHIP INFORMATION



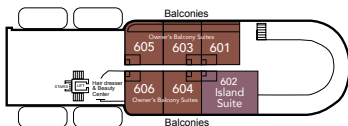
NOBLE CALEDONIA

# MS ISLAND SKY – Vessel Technical Details

Passengers: 118  
 Length: 90.60 metres  
 Width: 15.30 metres  
 Registered: Bahamas  
 Crew/Staff: 75  
 Year Built: 1992  
 Language: English  
 Gross Tonnage: 4200 tonnes  
 Net Tonnage: 1262 tonnes



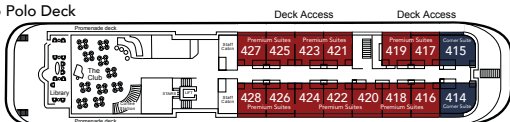
Explorer Deck



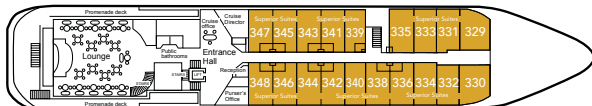
Erikson Deck



Marco Polo Deck



Columbus Deck



Magellan Deck



- Standard Suites
- Corner Suites with Deck Access
- Owner's Balcony Suites
- Superior Suites
- Deluxe Balcony Suites
- Island Suite
- Premium Suites with Deck Access

# ISLAND SKY

## INFORMATION DIRECTORY

We are delighted you have chosen the MS Island Sky for your voyage. The 118-passenger, all-suite vessel is one of the finest small ships in the world and benefits from unusually spacious accommodation, public areas and outside decks.

You will find the atmosphere on board akin to a private yacht or country hotel with a little music in the lounge or bar after dinner, talks from our onboard team and informative port briefings from your Cruise Director or Expedition Leader. After a day of exploration ashore, you will return to the comfort and peace of a well-run and exceedingly comfortable ship.

Along with the Captain and officers and the Noble Caledonia team, our crew of 75 are dedicated to offering you the best possible experience during your time on board.

We hope this information booklet answers any questions you may have pertaining to the vessel and wish you a pleasant voyage.

## **ADAPTORS**

There is a small supply of adaptors that can be obtained from Reception. These should be returned to Reception at the end of the cruise. There is also an adaptor extension box with USB ports in the suite.

## **AIR-CONDITIONING**

The entire ship is air-conditioned. All suites feature individual temperature controls. In order to keep the air-conditioning system working efficiently, please keep doors closed when in use.

## **ANNOUNCEMENTS**

The ship uses a public address system to advise guests of all important information and activities during the cruise. Announcements can be heard throughout the public areas of the ship and in all suites.

## **COMMUNICATIONS**

### **Telephone**

If you wish to contact the ship, please call +1 954 67266785. This is a US number so calls will be charged at an international rate. There is a phone in your suite which has access to an outside line. Outgoing call costs will be advised on board. You can make suite to suite calls free of charge. The ship can be contacted by email at [rec@is.salanship.com](mailto:rec@is.salanship.com). Please indicate the passenger name and suite number in the subject field.

### **Satellite Internet & Wi-Fi**

Connectivity is now an important feature in our lives and we do our best to bring this service to you on board. Complimentary Wi-Fi provided by Starlink is available in the public areas and passenger suites. You will need to bring your own device to connect in these areas. Wi-Fi details, including your unique log in, will be available in your suite. The service provided on board uses direct satellite technology and has a certain amount of bandwidth available. The same level of connectivity and speed that we enjoy at home through cable or fibre-optic based infrastructures cannot be expected on board.

As you traverse the seas and ports, the ship's antennae have to re-establish connection with the transmission satellites. Signal may also be blocked by mountains, buildings or even local radio frequency regulations. Remote locations out of satellite range, weather on earth or in space can also affect signal strength. Please also bear in mind that the network is shared by everyone on board so congestion can be anticipated which will slow down speeds especially at peak times. The bandwidth available to the ship means that connectivity is best served using text-based communications and simple social media. Some applications which involve downloading large files may not be available on board.

Here are some tips for using satellite Wi-Fi on board:

- Avoid peak times such as the return to the ship after an excursion.
- Always log off the system when not in use to free up bandwidth space for other passengers and to pause your usage allowance.
- Work offline.
- Download any apps you need before leaving home.
- Turn off or disable background app data services and updates – apps that sync in the background can quickly eat up data without your knowledge.
- Disable push notifications as these use a lot of data.
- Remember to bring any charging or data cables required.
- Your Network provider may offer a cruise package but be careful, once the land signal is lost, this will transfer to the satellite signal which will incur greater costs.
- Cruise Terminals ashore often have good land based internet to supplement your connectivity.
- Put your phone on Airplane Mode when not in use to avoid roaming charges from your Network Provider.
- Be careful not to access private accounts such as bank accounts on public Wi-Fi systems.

## **DAILY PROGRAMME**

A Daily Programme, detailing the following day's arrangements as well as any specific information about the day's activities is produced on board and delivered to your suite daily.

## **DIETARY REQUIREMENTS**

If you have any dietary requirements such as vegetarian, low salt, gluten free and low cholesterol, please notify the Reservations Department. We regret that not all dietary requirements can be guaranteed. If you have any specific or special foods that you require we recommend that you take some with you although we will endeavour to accommodate your needs. Once on board, please speak to the Chef or the Maitre D' at dinner on your first night on board to reconfirm your needs.

## **DINING & DRINKING**

Breakfast, lunch and dinner are served in the Restaurant. MS Island Sky operates an open seating policy which greatly enhances the convivial atmosphere on board. The Restaurant has table configurations of 8, 6, 4 and some 2's. As we operate an open seating policy, we regret that reservations cannot be made. House wine, beer and soft drinks are

included at lunch and dinner. Please note that passengers are not permitted to consume their own supplies of alcohol on board.

Whether we have a morning at sea or you choose not to partake in an excursion, breakfast times have been extended, where possible, for your convenience. Times may vary and will be indicated on the Daily Programme. During good weather, early riser's coffee, breakfast, lunch and dinner may also be served on The Lido Deck. Afternoon tea is served in The Club or in The Lounge depending on activities. Complimentary tea, coffee and biscuits are available self-service 24 hours a day in The Club. For those guests who may prefer more flexibility with regards to their meals we are delighted to offer an additional menu on board between 11.00 am and 4.00 pm. Details are available in The Club.

### **DISEMBARKATION**

Your Cruise Director / Expedition Leader will provide you with detailed disembarkation information prior to the end of your cruise. This will include transfer information (where applicable). If you have any specific queries, please do not hesitate to contact the Cruise Director / Expedition Leader as soon as possible after embarkation.

### **DRESS CODE**

The dress code on board is defined as casual. During the day, comfortable and casual attire is appropriate. The evenings are smart casual. Jackets and ties are not required. However, we kindly ask you to refrain from wearing shorts during evening meals in the Restaurant. You may wish to wear something a little dressier for the welcome and farewell dinners, for example, a jacket and tie for gentlemen and occasion wear for ladies. No "black tie" is necessary.

### **ELECTRICITY**

Voltage is 110v/60Hz (American standard) and a 220v razor socket. This is only suitable for low voltage electrical appliances, e.g. mobile phone or camera charger. We recommend that you bring a two flat pin American adaptor for the 110v plug. Please note that the use of personal hairdryers, clothing irons, coffee makers, curling tongs, etc. in the suites is strictly forbidden as they may damage the ship's electrical system.

If you require electrical medical equipment, please notify the Reservations Department as soon as possible.

### **GOING ASHORE**

Wait in public areas or in your suite until an announcement is made with instructions to disembark. Sailing times for each port are listed in the Daily Programme. Please note sailing times and ensure that you return back to the vessel at least 30 minutes prior to departure. In

some ports a passport or port landing card must be carried when going ashore. This will be announced over the PA System if required. If the ship is in a remote area and you hear a continuous blast of the ship's horn then please return immediately to the landing site.

When leaving the ship at any time while in port always ensure you have checked IN/OUT at the gangway.

### **HAIR & BEAUTY SALON**

MS Island Sky has a hairdresser providing haircuts and hairstyling. Some beauty treatments and massage are also available.

Appointments can be made on board at the Reception Desk. Fees for all treatments are available at Reception and will be charged to your onboard account. Each suite is equipped with a hairdryer which can be found in the right hand top drawer of the dresser.

### **HEALTH & HYGIENE**

We have comprehensive plans in place to protect the health and hygiene of our passengers and crew. These are kept up to date in line with new advice and guidance and are continually evaluated. The ventilation system provides all suites and communal areas with fresh non recycled air. There is no recirculation of air on board. UV technology has been installed to ensure no risk of transmission via ventilation units. Hand sanitisers are present throughout the vessel particularly at entrances to dining venues and at the gangway. We kindly ask that you ensure to use these regularly. When it is required to bring in enhanced procedures you will be advised in either your pre cruise documentation or on board.

### **LAUNDRY SERVICE**

A laundry service is available on board. Laundry bags and a price list can be found in the wardrobe in your suite. Please complete the laundry list and leave it together with the bag of items to be laundered on your bed. Your laundered items will be returned within 24 hours. There are no public launderette or ironing facilities on board. In the interest of safety we ask that you do not use an electric iron in your suite. An ironing service is available at reasonable cost. Dry cleaning facilities are not available on board.

In the interest of the environment, towels will not be automatically changed every day. We ask that you put used towels on the bathroom floor if you wish them to be changed for fresh towels. Towels left hanging on the towel rack will not be changed.

## **LIFT**

All passenger decks can be reached by lift. Please do not use the lift in the case of a fire or an emergency.

## **LOST PROPERTY**

Before you disembark the ship, please check your suite to ensure you do not leave anything behind.

On board the ship, any liquids, cosmetics, paper(s) and perishable items left behind will be disposed of immediately. Any books left on board the ship will be incorporated into the ship's library or donated to charity. Other items left behind on the ship will be kept on board for 1 month or 2 cruises (whichever is the longer period), and after this time, any unclaimed items will be given to a local charity at the next main port the ship visits.

If you discover you have left any items behind, please contact Noble Caledonia within 21 days of disembarking. If we are able to recover your item(s) we will contact you to arrange delivery or collection, and any costs incurred will be at your own expense.

## **MAIL**

Although reception staff are happy to post letters on your behalf, they may not be able to do so straightaway or at the port of call at which you make such a request. Some postal services are unreliable and many letters or postcards that you ask to be delivered on your behalf may be delayed or even lost en route. Under no circumstances can we be held liable for such occurrences.

## **MEDICAL FACILITIES**

Medical services are available 24 hours a day. There is a Doctor on board and crew members are trained in first aid. Suite visits by the ship's Doctor are available. Please note that all consultations and services are charged for. To arrange an appointment with the ship's Doctor please contact Reception. It takes some people longer to find their sea legs. Sea sickness tablets are available from Reception, and should be taken at least one hour prior to departure.

## **MINI BAR/FRIDGE**

This is stocked with complimentary soft drinks and beer and will be replenished daily/on request.

## **NEWS**

News channels are available on your suite TV and in addition daily news bulletins can be found at Reception and in The Library.



## **NOBLE CALEDONIA TEAM**

Throughout your cruise you will be accompanied by your Noble Caledonia team who will be happy to assist you with any queries or requests you may have.

## **ONBOARD ACCOUNT**

All passengers will have their own "ship account" which allows you to sign a receipt for any expenses and then settle your bill at the Reception Desk at the end of the cruise. You will need to register your card at Reception shortly after sailing. If you are sharing a suite with a friend and would like separate bills, please inform Reception. Prices on board are shown in British Pounds. All final accounts will be presented in British Pounds. Your ship's account can be paid by:

- Cash (British Pounds, Euros or US Dollars).
- Credit Card (Visa, MasterCard or American Express).

If you intend to settle your shipboard account using your credit card, please provide Reception with an imprint of your card at your convenience during the cruise. As a standard procedure, a GBP10.00 pre-authorisation hold for settlements is made via credit card. Please note that this is only a temporary hold placed on your funds and released several days after the final onboard settlement is made.

Debit cards and pre-paid credit cards may not automatically be accepted. Please let us know in advance if you plan to use one.

## **PASSPORTS**

All Passports are collected by the Purser upon embarkation. Passports are necessary to facilitate immigration formalities at each port of call and are returned at the end of the cruise.

## **PUBLIC AREAS**

**The Club** – Located on the Marco Polo Deck, The Club features the main bar and a 24 hour tea and coffee station. A quiet place to meet friends or relax during the day. In the evening our onboard resident pianist plays before and after dinner.

**The Library** – Located on the Marco Polo Deck. In The Library you can find a well stocked selection of reference books pertaining to the destinations. Fiction books, games and playing cards are also available. Novels brought on board may be exchanged with other books in the paperback library.

**The Lounge** – Located on the Columbus Deck. Daily Briefings by the Cruise Director or Expedition Leader are given in The Lounge which is fitted with multiple screens and presentation equipment. Informative talks from the Guest Speaker or expedition team are also given here.

**Lido Deck** – Located on the Erikson Deck aft. The Lido Deck is an alternative venue to the restaurant for meals, weather permitting. Outside of meal times it is an area where you can relax outside. Enjoy a drink from the bar or something to eat from the all day menu.

**Observation Deck** – Located on the Explorer Deck. There is an area for sun loungers which is ideal for sunbathing as well as a forward facing observation platform.

**Promenade Deck** – Located on the Marco Polo Deck. We kindly ask for your consideration to those guests whose suites are located on and beneath the Promenade Deck. Please use the deck for walking / jogging between the hours of 08.30 am and 9.00 pm only.

## **QUESTIONNAIRE**

Your comments are important to us therefore before your cruise ends, you will receive a questionnaire. We are always looking for ways to improve your holiday experience and appreciate the time you take to complete the questionnaire. Kindly hand your completed questionnaire in at Reception.

## **SAFE**

There is a safe in every suite located in the closet. The safe can be programmed with your own code, instructions can be found inside the closet door and housekeeping will be available to assist upon embarkation. We recommend that you leave money and other valuables in the safe. Kindly remember to remove all items from the safe before disembarking the ship at the end of your cruise.

## **SAFETY DRILL & SAFETY**

International Maritime Law requires a lifeboat safety drill to take place prior to sailing. All guests must attend this compulsory and important exercise. Please listen for the announcements. During the drill, all ships services will be suspended. Your assigned lifeboat station, location of your life jacket and the signal for lifeboat and fire drills are clearly explained on the emergency card posted on the back of your suite door. Life jackets are located in your suite. During the safety drill you will be shown how to wear the life jacket. It is essential that you take certain safety precautions while on board:

- Walk, never run and be especially careful on wet and slippery decks.
- Ladies are advised to wear low heeled shoes especially on deck.
- Footwear should be worn at all times.
- Hold on to the handrails in passageways and stairways.

## **SHIP'S ID CARD**

These personal ID cards with essential information are issued to each guest during embarkation. Please ensure you remember to check in and out at the gangway with the crew member on duty in order to ensure that you are on board prior to sailing.

## **SMOKING POLICY**

The MS Island Sky offers a smoke-free cruise environment. Smoking is not permitted inside the ship, including the balcony areas. Smoking is only permitted in the designated area outside on Columbus Deck. Please never throw any cigarette ends overboard.

## **SUITES**

On board there are 59 exceptionally spacious and well designed suites. All feature a sitting area, en-suite bathroom with vanity unit and walk-in shower, spacious wardrobe and dressing table. Suites on Explorer (Deck 6) and Erikson (Deck 5) have private balconies. Suites on Marco Polo Deck (Deck 4) have tinted sliding doors for enhanced views and quick access to the deck if any wildlife is spotted.

All suites have the following facilities:

- Dressing gowns and slippers
- TV
- Electrical outlet & USB ports
- Hairdryer
- Heating and air-conditioning (individually controlled)
- Mini bar/fridge
- Safe
- Toiletries: hand soap, shower gel, shampoo, hair conditioner and body lotion
- Telephone

Each suite has two twin beds that can be reconfigured to form a double bed upon request. Please advise the Reservations Department or the Reception, once on board, if you would like a double bed.

Suites are serviced each morning by housekeeping and again in the evening when the beds are turned down.

Please note that on MS Island Sky, all suites have a shower but none have baths.

## **TELEVISION**

All suites are equipped with a television. There is a selection of channels available including news, films and documentaries.

## **TOILETRIES**

Shampoo, conditioner, hand soap and shower gel are provided in your bathroom. If you have forgotten anything ie. toothpaste, please ask Reception, who have a selection of items available for purchase.

## **VISITORS**

For the safety and security of all passengers no visitors are allowed on board the ship.

## **VISITING THE BRIDGE**

At times Bridge visits may be possible. If visiting the Bridge, please note this is a working area and access may sometimes be restricted.

## **WAKE UP CALL**

Wake up calls can be requested through the Reception Desk before 11.00 pm.

## **WATER**

In order to reduce the damage caused to the environment by waste plastic, we replaced plastic bottled water where possible with eco-friendly, reusable water bottles and water carafes. These are for your use during the cruise and we kindly ask you to leave them in your suite at the end of the cruise. The bottles and carafes can be filled from the tap in your suite or from the water station outside The Club. Alternatively your Steward/ess can refill your carafe daily. Should you prefer to use plastic bottled water then please just let your Steward/ess know.

## **ZODIAC OR LOCAL BOATS TO TENDER ASHORE**

Some destinations may require the use of the ship's Zodiacs or local tender boats to go ashore. Guests will be advised where and when to meet the Zodiac or local tender boat to go ashore. Please ensure that your hands are free at all times and accept the assistance given by the crew on board the MS Island Sky when boarding tenders / Zodiacs. A Zodiac safety briefing will be given.

**PLEASE NOTE:** These details should be used as a guideline only. Information is subject to change.







Deluxe Balcony Suite



The Restaurant



The Club



# NOBLE CALEDONIA

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