

HERITAGE ADVENTURER

INFORMATION DIRECTORY



We are delighted you have chosen the Heritage Adventurer for your upcoming voyage. Formerly known as the MS Hanseatic, the vessel was purpose built for small ship adventures. Originally designed to accommodate 184 guests, the Heritage Adventurer now welcomes between 100 to 140 passengers (depending on region) ensuring ample space on board. We hope this information answers any questions you may have pertaining to the vessel.

SHIP TECHNICAL DETAILS

Passengers: 140

Crew/staff: 84/12

Year Built: 1991

Length: 124 metres

Width (Beam): 18 metres

Draft: 6.97 metres

Language: English

Gross Tonnage: 8,378

SHIP INFORMATION

AIR-CONDITIONING

The entire ship is air-conditioned. All cabins feature individual temperature controls. In order to keep the air-conditioning system working efficiently, please keep doors closed when in use.

CABINS

On board there are 80 spacious and well-designed cabins. All feature a sitting area, en-suite bathroom with shower, spacious wardrobe and dressing table. Cabins are serviced each morning by your cabin attendant and again in the evening when the beds are turned down. The majority of cabins have two twin beds that can be reconfigured to form a double bed upon request. Please advise Noble Caledonia in advance if you would like a double bed. Please note that cabins 403 & 404 have fixed twin beds whilst cabins 609, 610, 611 & 612 have a fixed double bed. Please also note that all cabins have a shower whilst cabins 609, 610, 611 & 612 also have a bathtub.

All cabins have the following facilities:

- Television
- Electrical outlet - European round two round prongs
- Hairdryers - available from Reception for use during the voyage

- Heating and air-conditioning (individually controlled)

- Safe
- Toiletries: body soap and body lotion
- Telephone

DAILY PROGRAMME

A Daily Programme, detailing the following day's arrangements as well as any specific information about the day's activities is produced on board.

DIETARY REQUIREMENTS

If you have any dietary requirements such as vegetarian, low salt, gluten free or low cholesterol, please notify the Reservations Department at Noble Caledonia. We regret that not all dietary requirements can be guaranteed. If you have any specific or special foods you require we recommend that you take some with you, although we will endeavour to accommodate your needs. Once on board, please speak to the Maitre D' at dinner on your first night on board to reconfirm your requirements.

DINING & DRINKING

Meals are served in a single seating in the dining room on Deck 4 with unassigned tables, for an informal atmosphere and easy mingling. Sensational 270-degree views provide a stunning backdrop to meals here

along with an international wine list featuring many outstanding regional wines. The menu is international, with a focus on local specialities. Simple, fast and delicious meals and snacks are also on offer in the relaxed Bistro on Deck 6. Perfect for early risers to enjoy tea, coffee and light breakfast options, the Bistro provides great views and opens directly onto a covered and heated teak-deck outdoor dining area.

A selection of wines, spirits, soft drinks, tea, coffee and water are available to purchase from the bar and Lounge on Deck 5 which features seating for all guests. Sink into an armchair, relax on one of the many spacious loungers and watch the world go by through the panoramic windows. House beer, house wine and soft drinks are included with lunch and dinner on board.

DRESS CODE

The dress code on board is defined as casual. During the day, comfortable and casual attire is appropriate. The evenings are smart casual. Jackets and ties are not required. However, please refrain from wearing shorts during evening meals in the Restaurant. You may wish to wear something a little dressier for the welcome and farewell dinners, for example, a jacket and tie for gentlemen and occasion wear for ladies. No "black tie" is necessary. It is recommended

to wear footwear at all times whilst on board.

ELECTRICITY

Voltage is 220V/50Hz (European standard) and a 220V razor socket. This is only suitable for low voltage electrical appliances, e.g. mobile phone or camera charger. We recommend that you bring a two-pin European adaptor for the 220V plug.

EMERGENCY & SAFETY PROCEDURES

It is mandatory that all guests participate in the safety briefing, which is normally scheduled to take place prior to departure from the port of embarkation. In the unlikely event of an emergency you will be informed by a loudspeaker announcement. You will be asked to collect your lifejacket from the cabin, proceed to the marked Muster Station and must follow instructions given by the Captain or crew members.

GOING ASHORE

Wait in public areas or in your suite until an announcement is made with instructions to disembark. Sailing times for each port are listed in the Daily Programme. Please note sailing times and ensure that you return back to the vessel at least 30 minutes prior to departure. In some ports a passport or port landing card must be carried when going ashore. This will be announced over the PA System if required. If the ship is in a remote area and you hear a continuous blast of the ship's horn then please return immediately to the landing site. When leaving the ship at any time, always ensure you have checked IN/OUT at the gangway.

GRATUITIES

Gratuities have been included in your holiday price.

HEALTH & HYGIENE

In order to ensure hygiene standards and to protect the health of passengers and crew you will find hand sanitisers at key positions around the ship, particularly at the entrance to restaurants and near the gangway.

LAUNDRY SERVICE

A laundry service is available on board. Laundry bags and a price list can be found in the wardrobe in your cabin. Please complete the laundry list and leave it together with the bag of items to be laundered on your bed in the morning. Your laundered items will be returned within 48 hours. There are no public launderette or ironing facilities on board. In the interest of safety please do not use an electric iron in your suite. An ironing service is available at

reasonable cost. Dry cleaning facilities are not available on board.

LEISURE FACILITIES

Featuring spectacular ocean views, the well-equipped gym is adjacent to the pool, hot tub and sauna in Deck 7's wellbeing zone. The zone has an elliptical cross trainer, treadmill, rowing machine, stationary bikes, TRX as well as free weights, yoga mats and fitness balls. Surrounded by relaxed teak seating including sun loungers, the open-air saltwater pool can be heated. Encased in glass the hot tub ensures all-weather use, perfect for those who like to relax with a view following a day of exploring. The ship also features a dry-heat Finnish sauna and European steam room on Deck 7. Towels are provided with changing room and shower amenities nearby.

LIFT

All passenger decks can be reached by lift. Please do not use the lift in the case of a fire or an emergency. The lift may be closed during periods of inclement weather.

LOST PROPERTY

Before you disembark the ship, please check your cabin to ensure you do not leave anything behind. If you discover you have left any items behind, please contact Noble Caledonia directly. If we are able to recover your item(s) we will contact you to arrange delivery or collection and to advise of any associated costs.

MEDICAL FACILITIES

Medical services are available 24 hours a day. There is a Doctor and Nurse on board and crew members are trained in first aid. Cabin visits by the ship's Doctor are available. Please note that all consultations and services are charged for.

ONBOARD ACCOUNT

All passengers will have their own "ship account" which allows you to sign a receipt for any expenses and then settle your bill at Reception at the end of the cruise. You will need to register your card at Reception shortly after sailing. If you are sharing a suite with a friend and would like separate bills, please inform Reception. Prices on board are shown in US Dollars. All final accounts will be presented in British Pounds.

Your ship's account can be paid by:

- Credit Card (Visa or MasterCard)
- Cash (US Dollars)

Debit cards and pre-paid credit cards may

not automatically be accepted. Please check with Noble Caledonia in advance if you plan to use one.

PRESENTATION THEATRE

Enjoy informative and entertaining lectures on history, biology, wildlife, and ecology in the comfort of the Presentation Theatre located on Deck 2. With state-of-the-art audio-visual equipment, the onboard team will bring your adventure to life through interactive presentations and discussions.

QUESTIONNAIRE

Your comments are important to us therefore before your cruise ends, you will receive a questionnaire. We are always looking for ways to improve your holiday experience and appreciate the time you take to complete the questionnaire.

SAFE

There is a safe in every cabin located in the closet. The safe can be programmed with your own code, instructions can be found inside the closet door and cabin staff will be available to assist upon embarkation. It is recommended that you leave money and other valuables in the safe.

SHIP'S ID CARD

These personal ID cards with essential information are issued to each guest during embarkation. Please ensure you remember to check in and out at the gangway with the crew member on duty in order to ensure that you are on board prior to sailing.

SMOKING POLICY

The Heritage Adventurer offers a smoke-free cruise environment. Smoking is not permitted inside the ship, including the balcony areas. Smoking is only permitted in the designated area outside. Please never throw any cigarette ends overboard – the breeze could carry the smouldering end back on board and start a fire.

VISITORS

For the safety and security of all passengers no visitors are allowed on board the ship.

VISITING THE BRIDGE

At times Bridge visits may be possible. If visiting the Bridge, please note this is a working area and access may sometimes be restricted.

WI-FI

Wi-Fi is available throughout the vessel, once on board you will receive further information.

Please note: These details should be used as a guideline only. Information is subject to change.

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