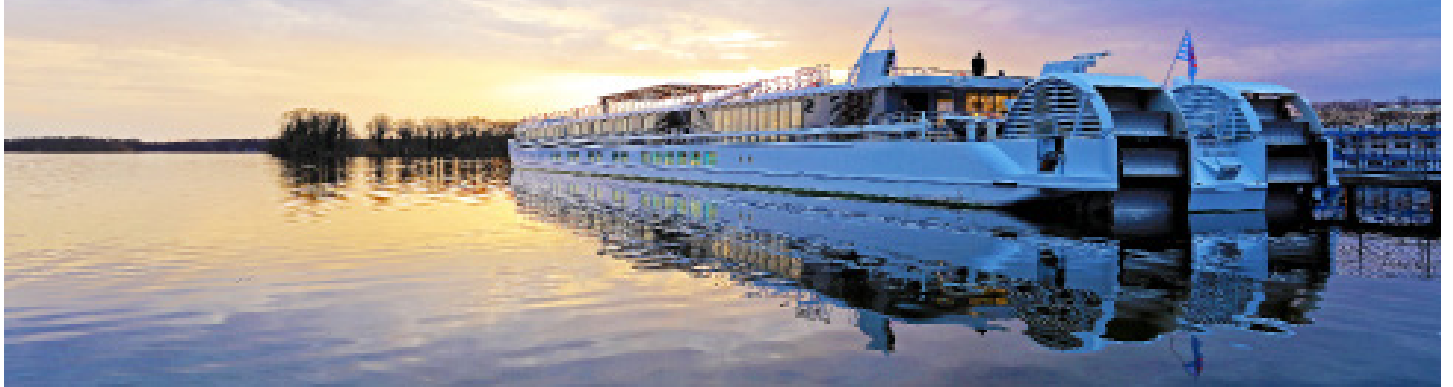


MS ELBE PRINCESSE II

INFORMATION DIRECTORY



We are delighted you have chosen the MS Elbe Princesse II for your upcoming voyage and hope this information answers any questions you may have pertaining to the vessel

SHIP TECHNICAL DETAILS

Crew: 25

Passengers: 74

Length: 101 metres

Width: 10.5 metres

Year Built: 2018

Gross Tonnage: 800

SHIP INFORMATION

AIR-CONDITIONING

All cabins have an individually controlled heating and cooling system. We recommend you keep your cabin's windows and balcony door closed for optimal performance of the unit.

BAR/BEVERAGES

All-inclusive drinks are provided on board (excluding premium brands) between the hours of 10.00 am and 11.00 pm daily.

CABIN DIMENSIONS

All twin cabins measure 14 square metres with two beds measuring 80 x 190 cm each and pushed together.

CABIN FACILITIES

Each cabin features air-conditioning, hairdryer, safe, in-cabin telephone, television, en-suite bathroom with shower and toiletries.

DAILY PROGRAMME

Each evening the next day's programme will be delivered to your cabin.

DRESS CODE

Comfortable and practical attire is recommended during the day for excursions and something dressier for the evening. More formal dress is required only for welcome drinks/dinner (black tie is not necessary).

ELECTRICITY

Electricity on board is 220v with 2-pin power outlets. We recommend you take an adaptor with you. In the interests of safety, please note that the use of electrical irons on board is strictly prohibited.

EMERGENCY & SAFETY PROCEDURES

Full details of the ship's emergency and safety procedures will be provided following your embarkation. Please note there is no doctor on board the vessel.

FIRE SAFETY

On your cabin door is a deck plan displaying your closest (and all other) emergency exits. Emergency exits are marked in green and fire extinguishers fitted in all corridors.

FIRST AID

A number of crew are fully trained and certified to provide First Aid. Further medical assistance can be sought from one of the hospitals along the river in the event of emergency.

GRATUITIES

Gratuities have been included in your holiday price.

GIFT SHOP

A small gift shop selling various practical and souvenir items is available by Reception.

HOUSEKEEPING

Your cabin will be cleaned once a day and you will be provided with a 'turn down' service at night.

LAUNDRY

There are no laundry or dry cleaning services on board.

LIFT

There is no lift on board.

LOST PROPERTY

Lost property can be handed in to the ship's Reception. Should you leave items on board the ship, please contact Noble Caledonia. If we are able to recover your item(s) we will contact you to arrange delivery or collection and to advise of any associated costs.

MEALS

Breakfast, lunch, afternoon tea and dinner are served on board. Breakfast and lunches are buffet style with hot and cold items and dinners are a served set menu with a choice of main course or vegetarian option.

Certain dietary requests can be catered for (on request), however please note that due to galley restrictions, Croisi Europe is unable to offer a choice at each course. Please provide any such requests in writing to Noble Caledonia at the time of your reservation and please reiterate these requests to the ship's Hotel Manager upon your embarkation.

MOORING

Docking space is allocated by the local river authorities. On occasion other river cruise vessels may be required to dock alongside our ship. This may result in restricted cabin views and may also entail us being required to embark and disembark the ship through another vessel's public area and/or for the other ship's passengers to do the same.

PAYMENTS ON BOARD

The currency on board is the Euro. All passengers will have their own ship account, which allows you to sign for all purchases and services throughout your cruise. You may then settle your bill by Visa, Mastercard or cash (Euros only) at the end of the cruise. Personal cheques and debit cards are not accepted. Regrettably, the ship is not able to offer a money-changing service on board as this would be contravening official regulations.

POST

The vessel's gift shop sells postcards and stamps for you to purchase (subject to availability) and items can be posted on your behalf by the ship's crew (although as they are unable to do so each day, this could take longer than if you were to post yourself).

QUESTIONNAIRES

We are always looking for ways to improve our holidays and the services provided and in order to do this we welcome feedback from our guests. Your comments are important to us therefore we request that you complete the questionnaire that will be provided to you on board.

QUIETVOX/AUDIO SYSTEM

Noble Caledonia has arranged for all passengers to have access to a 'Quietvox'

audio system for shore excursions. Further details shall be provided to you following your embarkation.

RECEPTION

Reception is staffed throughout the day. A member of crew can be contacted 24 hours a day.

SAFE

All cabins are fitted with a safe and we recommend you place your valuables inside the safe whenever you are away from your room. Please remember to remove all items from your safe prior to you departing the vessel at the end of the cruise.

SMOKING

Smoking within your cabin or any of the vessel's public areas is strictly prohibited. Designated smoking areas are provided and can be advised by the ship's reception upon embarkation.

SUN DECK

The ship has a Sun Deck which is available for guests to enjoy. There may be times, for example at periods of inclement weather or low bridges (when sailing), whereby it is necessary to close the Sun Deck. Please listen carefully to the Captain and Crew for instruction. Please also note that the Sun Deck and its steps may become slippery if the weather is cool or dew forms.

WATER

Complimentary water is available during breakfast, lunch and dinner. Bottled water is available within your cabin and is replenished once a day.

WI-FI

Wireless internet connection is available in the ship's public areas without charge. There may be times when internet connection is slow or not available.



Please note: These details should be used as a guideline only. Information is subject to change.

NOBLE CALEDONIA

2, Chester Close, Belgravia, London, SW1X 7BE
+44 2(0)20 7752 0000 | info@noble-caledonia.co.uk | www.noble-caledonia.co.uk