

ANOUVONG

INFORMATION DIRECTORY



We are delighted you have chosen the Anouvong for your upcoming voyage and hope this information answers any questions you may have pertaining to the vessel

SHIP TECHNICAL DETAILS

Registered: Laos

Passengers: 20

Crew: 25

Gross Tonnage: 380

Cruising Speed: 8 knots

Length: 48 metres

Width: 9 metres

Height: 8.2 metres

Draft: 1.2 metres

SHIP INFORMATION

AIR-CONDITIONING

All cabins and suites have individually controlled air-conditioning. We recommend ensuring that your windows and doors are shut for optimal performance of the unit.

ALARM

An alarm will be sounded in the event of an emergency. Please follow the instructions provided on board for what to do should an emergency occur.

CABIN FACILITIES & SIZES

Deluxe Stateroom

The Anouvong's four Deluxe Staterooms are located on the Main Deck and measure 20 square metres. These cabins can be configured as either a twin or double bedded cabin. All of the cabins feature panoramic sliding doors with a French balcony allowing for unobstructed views of the river, and the en-suite bathroom is complete with a walk-in shower and an art-deco vanity unit. The immaculate furniture and décor is a combination of French Colonial and Laotian and includes two lovely wooden chairs with a small table where guests may enjoy a cup of tea whilst taking in the passing scenery. The gentle colour tones create the ideal backdrop for local artwork with hand-painted Laotian patterns adorning the backdrop of the bed.

Facilities: Individually controlled air-conditioning, wardrobe, coffee table and chairs, bathroom with walk-in shower, bathrobe, luxury toiletries, sandals, sun hat, luggage rack, umbrella, hairdryer, in-house phone, tea and coffee making facility, safe, mini-bar and bluetooth music station with a loudspeaker.

Deluxe Executive Staterooms

There are four Deluxe Executive Staterooms located on the Terrace Deck, each measuring 21 square metres. These cabins can all feature a fixed double bed. The design and facilities are the same as the Deluxe Staterooms, with French balconies, handpicked Laotian artwork and furniture inspired by the French-colonial epoch. The Deluxe Executive Staterooms have the additional benefit of being located one floor higher on the Terrace Deck with superior river views.

Facilities: Individually controlled air-conditioning, wardrobe, coffee table and chairs, bathroom with walk-in shower, bathrobe, luxury toiletries, sandals, sun hat, luggage rack, umbrella, hairdryer, in-house phone, tea and coffee making facility, safe, mini-bar and bluetooth music station with a loudspeaker.

Signature Suites

The two luxurious Signature Suites are the largest rooms aboard the Anouvong offering a generous 30 square metres of space including a three square metre private balcony. Situated at the front of the Main Deck, the suites each come with a unique design theme and are named after two main tributaries of the Mekong River.

Large floor-to-ceiling windows allow the sun to bathe the whole suite's living area in natural daylight and the French colonial double bed faces the window allowing for spectacular views. The private balcony, with chairs and a coffee table, provides wonderful views whilst cruising.

The Nam Ming Signature Suite on the port side is decorated with hand-carved traditional Laotian patterns and a stunning brass artwork portraying Buddha's fingerprints, creating an impressive backdrop to the bed.

The Nam Khan Signature Suite on the starboard side features a hand-crafted mosaic on the main wall depicting life in a Laotian village. Both suites have brightly lit, ceramic mosaic-tiled bathrooms which are outfitted with a double vanity unit, a large walk-in shower and a Jacuzzi overlooking the passing landscape.

Both Signature Suites are flooded with natural light and decorated with hand-carved traditional Laotian patterns and designs. Stunning brass artwork depicting Buddhist imagery creates an imposing backdrop to the double bed.

Facilities: Individually controlled air-conditioning, wardrobe, coffee table and chairs, bathroom with walk-in shower, bathrobe, luxury toiletries, sandals, sun hat, luggage rack, umbrella, hairdryer, in-house phone, tea and coffee making facility, safe, mini-bar and Bluetooth music station with a loudspeaker. The signature suites also benefit from complimentary mini-bar (replenished daily), laundry service and in-suite dining upon request.

DAILY PROGRAMME

The daily programme is printed on board and delivered to your cabin/suite each evening. It provides details of the following day's programme, mealtimes, and other activities, as well as interesting and helpful information about your next port of call.

DRESS CODE

The dress code on board is informal and relaxed. You may wish to wear comfortable casual attire in the daytime and smart casual attire in the evenings.

DRINKING WATER

Complimentary (refillable) water bottles are available in your cabin/suite and drinking water is available at all outlets and during meals. Please do not drink the tap water which should only be used for washing purposes and brushing teeth.

ELECTRICITY

Electricity on board is 220 volts, with European two round pin power outlets. Various adaptors for different types of plugs are available at Reception.

EMERGENCY & SAFETY PROCEDURES

The vessel is fully equipped with a radio communication system, radar, GPS, depth measurer, security camera and public address system, life jackets & life rafts, fire hydrants and extinguishers. There is also a smoke and fire alarm system, emergency lighting and communication system, first aid kits and a rescue boat.

GRATUITIES

Gratuities have been included in your holiday price.

GYM

The Anouvong features a small gym with treadmill and exercise bike.

HOUSEKEEPING

Your cabin/suite will be serviced twice daily: a morning service and an evening turndown service.

LAUNDRY SERVICE

A laundry service is provided on board at an additional cost (guests in the Signature Suites benefit from a complimentary laundry service). Please indicate your items on the laundry list and put it in the small pocket of the laundry bag, placing the laundry bag with the items to be laundered outside your cabin/suite door. Your serviced laundry will be returned to you the following day.

LIBRARY & GAMES

A small selection of books is available for use on board. Please return all books to the library before the end of the cruise. There is also a selection of board games.

LOST PROPERTY

Lost property should be handed to the ship's Reception. Please ensure you have all of your belongings with you before you return home. If we are able to recover your item(s) we will contact you to arrange delivery or collection and to advise of any associated costs.

MEALS

The Delaporte Dining Lounge offers a combination of Laos, Southeast Asian and international cuisine and the chefs prepare flavourful dishes using the freshest of ingredients. The restaurant serves à la carte dining and buffets, and guests can also enjoy open-air barbecues, al-fresco breakfasts and sandbank aperitifs during the voyage.

If you have any dietary requirements such as vegetarian, low salt, gluten free or low cholesterol, please notify the Reservations Department at Noble Caledonia. We regret that not all dietary requests can be guaranteed. If you have any specific or special foods that you require we recommend that you take some with you although we will endeavour to accommodate your needs. Once on board, please speak to the Chef or the Maitre D' at dinner on your first night to reconfirm your requirements.

MEDICAL

The vessel is equipped with first aid and key medical supplies. All senior staff members and IMO certified personnel have attended first aid courses. In the event of serious illness or accidents, further medical assistance can be sought from the nearest hospitals.

ONBOARD ACCOUNT

You will be given a personal shipboard account which allows you to sign for all purchases and services throughout your cruise. Your shipboard account will be automatically opened upon check in. All bills can be paid in Lao Kip or US Dollars in cash or by credit card (American Express, Master Card or Visa) for bills exceeding 25 US Dollars. Traveller's cheques are not accepted. Your provisional account will be presented for your review the evening prior to your departure.

QUESTIONNAIRES

We are always looking for ways to improve our holidays and the services provided and in order to do this we welcome feedback from our guests. Your comments are important to us therefore we request that you complete the questionnaire that will be provided to you by your Tour Manager.

SAFE

Each cabin/suite is equipped with a safe deposit box. Please follow the instructions provided but please do ask a member of the crew for assistance if required.

SMOKING

Smoking is allowed in the designated outdoor area only. All cabins and suites are non-smoking.

SPA

The Bodhi Spa is located on the Terrace Deck and occupies the ship's entire stern. Designed with a Laotian spiritual theme, the spa atmosphere evokes a sanctuary of wellbeing. There are three treatment rooms, comfortable lounges and two private single rooms.

TERRACE DECK

The Anouvong's spacious Terrace Deck features a Jacuzzi, comfortable sun loungers as well as shaded seating areas and is the ideal place to relax and marvel at the breathtaking views.

TOILETRIES

A selection of toiletries is provided including shampoo, conditioner, shower gel, soap, toothbrush and shower cap.

WI-FI

Complimentary Wi-Fi is available on board in the public areas only. Please note that the service level is subject to the mobile network connection which may be very limited in remote or certain sections of the river.

Please note: These details should be used as a guideline only. Information is subject to change.

NOBLE CALEDONIA

2, Chester Close, Belgravia, London, SW1X 7BE
+44 2(0)20 7752 0000 | info@noble-caledonia.co.uk | www.noble-caledonia.co.uk