

MS MONET

INFORMATION DIRECTORY



We are delighted you have chosen the MS Monet for your upcoming voyage and hope this information answers any questions you may have pertaining to the vessel

SHIP TECHNICAL DETAILS

Cabins: 28

Crew: 29

Cruise speed: 9 knots

Length: 68 metres

Width: 10 metres

Draft: 3.6 metres

Built: 1970

Year refurbished: 2018

SHIP INFORMATION

AIR-CONDITIONING

The ship is centrally air-conditioned throughout.

ALARM

An alarm will be sounded in the event of an emergency. Please follow the instructions provided on board for what to do should an emergency occur. Life jackets are stowed in the closet in your cabin.

BAR/BEVERAGES

A selection of wines, spirits, soft drinks, tea, coffee and water are available to purchase from the bar. Beer, wine and soft drinks are included with lunch and dinner on board.

CABIN SIZES & FACILITIES

All cabins are designed for comfort and have twin beds or fixed double beds. Facilities include en-suite bathroom with shower, television, mini-bar, safe, central air-conditioning, bathrobes, slippers and hairdryer.

Category D (Camille & Parisian) cabins range in size from 9 to 14 square metres and feature two portholes. Please note that cabin numbers with twin beds are 104-107, 112, 119 & 205. All other cabins feature fixed double beds.

Category C (Parisian & Lumiere) cabins range in size from 12 to 14 square metres and feature a window. Please note that

cabin numbers with twin beds are 210-215. All other cabins feature fixed double beds.

Category B (Lumiere) cabins are 17 square metres and feature windows and a double bed.

Category A (Lumiere) cabins range in size from 21 to 22 square metres and feature windows and a double bed.

CURRENCY

It is a good idea to exchange some of your funds at a bank before leaving home. Most international airports also exchange funds, though they often charge higher exchange fees. The ship does not facilitate any currency exchange. The currency on board the MS Monet is Euros.

DAILY PROGRAMME

A Daily Programme, detailing the following day's arrangements as well as any specific information about the day's activities is produced on board and delivered to your cabin each evening.

DIETARY REQUIREMENTS

If you have any dietary requirements such as vegetarian, low salt, gluten free and low cholesterol, please notify the Reservations Department in advance. We regret that not all dietary requirements can be guaranteed. If you have any specific or special foods that

you require we recommend that you take some with you although we will endeavour to accommodate your needs. Once on board, please speak to the Chef or Hotel Manager at dinner on your first night to reconfirm your requirements.

DISEMBARKATION

Disembarkation times will be provided by your Cruise Director or Tour Manager prior to the end of your cruise. This will include transfer information (where applicable).

DRESS CODE

On board the emphasis is on comfortable and casual clothing at all times. The dress code is very informal. You may like to wear smart casual clothing for the welcome and farewell dinners. Please note that no ties or jackets for gentlemen or occasion wear for ladies is required.

ELECTRICITY

Voltage is 220V/50Hz (European standard) and a 220V razor socket. This is only suitable for low voltage electrical appliances, e.g. mobile phone or camera chargers. Adaptors for hairdryers, mobile phones etc. can be borrowed from Reception but we recommend that you bring a two-pin European adaptor for the 220V plug. Hairdryers are provided for your convenience in the bathrooms.

EMERGENCY & SAFETY PROCEDURES

It is mandatory that all guests participate in the safety briefing, which is normally scheduled to take place prior to departure from the port of embarkation. In the unlikely event of an emergency you will be informed by a loudspeaker announcement. Please collect your lifejacket from the cabin, proceed to the marked Muster Station and follow instructions given by the Captain or crew members.

GRATUITIES

Gratuities have been included in your holiday price.

HEALTH & HYGIENE

In order to maintain health standards you will find hand sanitisers at all important contact points around the vessel.

HOUSEKEEPING

Housekeeping is available twice per day, in the morning and afternoon.

LAUNDRY SERVICE

There is a laundry service available for an additional charge. There is no dry cleaning service.

LIBRARY

There is a small library located in the Lounge.

LIFE JACKETS

The vessel is equipped with life jackets which can be located in the cabins. Additional life jackets can be obtained in the muster station from the crew.

LIFT

Please note that there is no lift on board.

LOST PROPERTY

Lost property can be handed in to the ship's reception. Before you disembark the ship,

please check your cabin to ensure you do not leave anything behind. If you discover you have left any items behind, please contact Noble Caledonia directly. If we are able to recover your item(s) we will contact you to arrange delivery or collection and to advise of any associated costs.

MEALS

Meals are served in a single seating with unassigned tables, for an informal atmosphere and easy mingling. Weather permitting, some meals are served al fresco on the Lumiere Deck. The menu is international, with a focus on local specialities.

MEDICAL SERVICES

MS Monet has crew members trained in first aid and further medical services can be obtained at ports of call.

PAYMENTS ON BOARD

All charges for services provided and products purchased on board must be settled in cash (Euros) or by credit card (Mastercard & Visa) before final disembarkation from the ship.

POST

Although reception staff are happy to post letters on your behalf, they may not be able to do so straight away or at the port of call at which you make such a request. Some postal services are unreliable and letters or postcards that you ask to be delivered on your behalf may be delayed or even lost en route.

QUESTIONNAIRES

Your comments are important to us therefore before your cruise ends, you will receive a questionnaire. We are always looking for ways to improve your holiday experience and appreciate the time you take to complete the questionnaire.

SAFE

Your cabin is equipped with a personal safe. Please take great care with your money, jewellery, cameras, binoculars, documents and any other articles that you retain in your personal control.

SAFETY DRILL

The safety briefing will take place prior to sailing. All guests must attend this compulsory and important exercise. Please listen for the announcements.

SMOKING

Aboard the MS Monet, the comfort, enjoyment and safety of all guests are paramount. All cabins are non-smoking. Smoking is only permitted on open decks.

TOILETRIES

Shampoo and shower gel dispensers are available in your bathroom. Conditioner and body lotion are available on request.

VISITORS

For the safety and security of all passengers no visitors are allowed on board the ship.

WATER

The tap water on board is drinkable. There are also water dispensers in the bar and by the ship's reception where water bottles can be refilled. One bottle of water per passenger is refilled and placed in your cabin's minibar daily.

WI-FI

Complimentary Wi-Fi access is available on board. Depending on the ship's location, there may be times when the connection is very slow or is disrupted and the same level of connectivity that you enjoy at home cannot be expected on board.



Please note: These details should be used as a guideline only. Information is subject to change.

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