

HEBRIDEAN

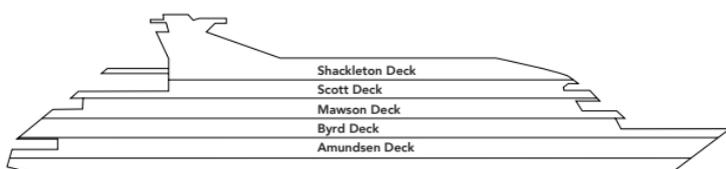
SKY
SHIP INFORMATION



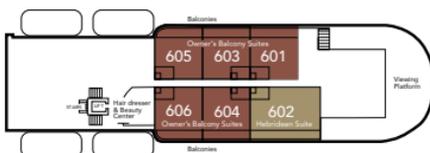
NOBLE CALEDONIA

MS HEBRIDEAN SKY – Vessel Technical Details

Passengers: 118
 Length: 90.60 metres
 Width: 15.30 metres
 Registered: Bahamas
 Crew/Staff: 70
 Year Built: 1992
 Year Refurbished: 2018
 Language: English
 Gross Tonnage: 4200 tonnes
 Net Tonnage: 1286 tonnes



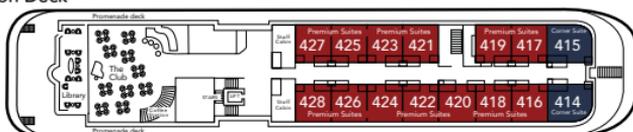
Shackleton Deck



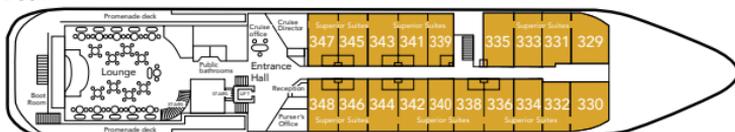
Scott Deck



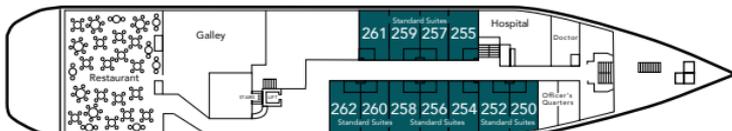
Mawson Deck



Byrd Deck



Amundsen Deck



- Standard Suites
- Corner Suites
- Owner's Balcony Suites
- Superior Suites
- Deluxe Balcony Suites
- Hebridean Suite
- Premium Suites

Please note that all beds can be configured as twin or double with the exception of suites 601 and 602 which both feature a fixed double bed.

HEBRIDEAN SKY

INFORMATION DIRECTORY

We are delighted you have chosen the MS Hebridean Sky for your upcoming voyage. The 118-passenger, all-suite vessel is one of the finest small ships in the world and benefits from unusually spacious accommodation, public areas and outside decks.

You will find the atmosphere on board akin to a private yacht or country hotel with a little music in the lounge or bar after dinner, talks from our onboard team and informative port briefings from your Cruise Director or Expedition Leader. After a day of exploration ashore, you will return to the comfort and peace of a well-run and exceedingly comfortable ship.

Along with the Captain and officers and the Noble Caledonia team, our crew of 70 are dedicated to offering you the best possible experience during your time on board.

We hope this information booklet answers any questions you may have pertaining to the vessel and wish you a pleasant voyage.

ADAPTORS

Adaptors for hairdryers, mobile phones etc. can be obtained from Reception. These should be returned to Reception at the end of the cruise and are the property of the MS Hebridean Sky. There is also an adaptor extension box with USB ports by the cabin television.

AIR-CONDITIONING

The entire ship is air-conditioned. All cabins feature individual temperature controls. In order to keep the air-conditioning system working efficiently, please keep doors closed when in use.

ANNOUNCEMENTS

The ship uses a public address system to advise guests of all important information and activities during the cruise. Announcements can be heard throughout the public areas of the ship and in all cabins.

CABINS

On board there are 59 exceptionally spacious and well designed cabins. All feature a sitting area, en suite bathroom with vanity unit and walk-in shower featuring rainfall and separate hand held shower heads, spacious wardrobe and dressing table. Cabins on the Shackleton and Scott Decks have private balconies.

All cabins have the following facilities:

- Dressing gowns and slippers
- TV
- Electrical outlet
- Hairdryer
- Heating and air-conditioning (individually controlled)
- Mini bar fridge: the mini bar is stocked on arrival and replenished daily. The price list can be found in the cabin
- Safe
- Molton Brown toiletries: hand soap, shower gel, shampoo, hair conditioner and body lotion
- Telephone

Each cabin has two twin beds that can be reconfigured to form a double bed upon request with the exception of cabins 601 and 602 which both feature a fixed double bed. Please advise the Reservations Department or the Reception Desk, once on board, if you would like a double bed.

Cabins are serviced each morning by your cabin attendant and again in the evening when the beds are turned down.

Please note that aboard the MS Hebridean Sky, all cabins have a shower but none have baths.

COMMUNICATIONS

Telephone

If you wish to contact the ship, please call +1 954 672 6930. This is a US number so calls will be charged at an international rate. There is a phone in your cabin which has access to an outside line. Outgoing call costs will be advised on board. You can make cabin to cabin calls free of charge. The ship can be contacted by email at rec@hs.salanship.com. Please indicate the passenger name and cabin number in the subject field.

Satellite Internet & Wi-Fi

Connectivity is now an important feature in our lives and we do our best to bring this service to you on board. There are facilities in the Library to access the internet and Noble Caledonia also offers complimentary satellite Wi-Fi access on board. Wi-Fi is available in the public areas and passenger cabins. You will need to bring your own device to connect in these areas. Wi-Fi cards, with your unique log in and instructions, are available at Reception. The service provided on board uses direct satellite technology and has a certain amount of bandwidth available. The same level of connectivity and speed that we enjoy at home through cable or fibre-optic based infrastructures cannot be expected on board.

As you traverse the seas and ports, the ship's antennae have to re-establish connection with the transmission satellites. Signal may also be blocked by mountains, buildings or even local radio frequency regulations. Remote locations out of satellite range, weather on earth or in space can also affect signal strength. Please also bear in mind that the network is shared by everyone on board so congestion can be anticipated which will slow down speeds especially at peak times. The bandwidth available to the ship means that connectivity is best served using text-based communications and simple social media. Some applications which involve downloading large files may not be available on board.

Here are some tips for using satellite Wi-Fi on board:

- Avoid peak times such as the return to the ship after an excursion.
- Always log off the system when not in use to free up bandwidth space for other passengers.
- Work offline.
- Download any apps you need before leaving home.

- Turn off or disable background app data services and updates – apps that sync in the background can quickly eat up data without your knowledge.
- Disable push notifications as these use a lot of data.
- Remember to bring any charging or data cables required.
- Your Network provider may offer a cruise package but be careful, once the land signal is lost, this will transfer to the satellite signal which will incur greater costs.
- Cruise Terminals ashore often have good land based internet to supplement your connectivity.
- Put your phone on Airplane Mode when not in use to avoid roaming charges from your Network Provider.
- Be careful not to access private accounts such as bank accounts on public Wi-Fi systems.

DAILY PROGRAMME

A Daily Programme, detailing the following day's arrangements as well as any specific information about the day's activities is produced on board and delivered to your cabin daily.

DIETARY REQUIREMENTS

If you have any dietary requirements such as vegetarian, low salt, gluten free and low cholesterol, please notify the Reservations Department. We regret that not all dietary requirements can be guaranteed. If you have any specific or special foods that you require we recommend that you take some with you although we will endeavour to accommodate your needs. Once on board, please speak to the Chef or the Maitre D' at dinner on your first night on board to reconfirm your needs.

DINING & DRINKING

Breakfast, lunch and dinner are served in the Restaurant. During good weather, early riser's coffee, breakfast, lunch and dinner may also be served on The Lido Deck. Afternoon tea is served in The Club or in The Lounge depending on activities. Complimentary tea, coffee and biscuits are available self-service 24 hours a day in The Club. House wine, beer and soft drinks are included at lunch and dinner. MS Hebridean Sky operates an open seating policy which greatly enhances the convivial atmosphere on board. The Restaurant has table configurations of 8, 6, 4 and some 2's. Room service is not available on board. As we operate an open seating policy, we regret that reservations cannot be made. Please note that passengers are not permitted to consume their own supplies of alcohol on board.

DISABLED FACILITIES

There is a lift on board, but the ship does not have facilities for disabled or wheelchair dependent passengers. Additionally, most shore excursions involve some walking and some excursions are walking tours only. There is no chair lift on board and access to the ship is by gangway.

DISEMBARKATION

Your Cruise Director / Expedition Leader will provide you with detailed disembarkation information prior to the end of your cruise. This will include transfer information (where applicable). If you should have any specific queries, please do not hesitate to contact the Cruise Director / Expedition Leader as soon as possible after embarkation.

DRESS CODE

The dress code on board is defined as casual. During the day, comfortable and casual attire is appropriate. The evenings are smart casual. Jackets and ties are not required. However, we kindly ask you to refrain from wearing shorts during evening meals in the Restaurant. You may wish to wear something a little dressier for the welcome and farewell dinners, for example, a jacket and tie for gentlemen and occasion wear for ladies. No "black tie" is necessary.

ELECTRICITY

Voltage is 110V/60Hz (American standard) and a 220V razor socket. This is only suitable for low voltage electrical appliances, e.g. mobile phone or camera charger. We recommend that you bring a two-pin American adaptor for the 110v plug. Please note that the use of personal hairdryers, clothing irons, coffee makers, curling tongs, etc. in the cabins is strictly forbidden as they may damage the ship's electrical system.

If you require electrical medical equipment, please notify the Reservations Department as soon as possible.

GOING ASHORE

Please wait in the public areas or in your cabin until an announcement is made with instructions to disembark. Sailing times for each port are listed in the Daily Programme. Please note sailing times and ensure that you return back to the vessel at least 30 minutes prior to departure. In some ports a passport or port landing card must be carried when going ashore. This will be announced over the PA System if required. If the ship is in a remote area and you hear a continuous blast of the ship's horn then please return immediately to the landing site.

When leaving the ship at any time while in port always ensure you have checked IN/OUT at the gangway.

HAIR & BEAUTY SALON

MS Hebridean Sky has a hairdresser providing haircuts and hairstyling. Some beauty treatments and massage are also available.

Appointments for hair styling can be made on board at the Reception Desk. Fees for all treatments are available at Reception and will be charged to your onboard account. Each cabin is equipped with a hairdryer which can be found in the right hand top drawer of the dresser.

HEALTH & HYGIENE

We have comprehensive plans in place to protect the health and hygiene of our passengers and crew. These are kept up to date in line with new advice and guidance and are continually evaluated. The ventilation system provides all cabins and communal areas with fresh non recycled air. There is no recirculation of air on board. UV technology has been installed to ensure no risk of transmission via ventilation units. Hand sanitisers are present throughout the vessel particularly at entrances to dining venues and at the gangway. We kindly ask that you ensure to use these regularly. When it is required to bring in enhanced procedures you will be advised in either your pre cruise documentation or on board.

LAUNDRY SERVICE

Laundry service is available on board. Laundry bags and a price list can be found in the wardrobe in your cabin. Please complete the laundry list and leave it together with the bag of items to be laundered on your bed. Your laundered items will be returned within 24 hours. There are no public launderette or ironing facilities on board. In the interest of safety we ask that you do not use an electric iron in your cabin. An ironing service is available at reasonable cost. Dry cleaning facilities are not available on board.

In the interest of the environment, towels will not be automatically changed every day. We ask that you put used towels on the bathroom floor if you wish them to be changed for fresh towels. Towels left hanging on the towel rack will not be changed.

LIFT

All passenger decks can be reached by lift. Please do not use the lift in the case of a fire or an emergency.

LOST PROPERTY

Before you disembark the ship, please check your cabin to ensure you do not leave anything behind.

On board the ship, any liquids, cosmetics, paper(s) and perishable items left behind will be disposed of immediately. Any books left on board the ship will be incorporated into the ship's library or donated to charity. Other items left behind on the ship will be kept on board for 1 month or 2 cruises (whichever is the longer period), and after this time, any unclaimed items will be given to a local charity at the next main port the ship visits.

If you discover you have left any items behind, please contact Noble Caledonia within 21 days of disembarking. If we are able to recover your item(s) we will contact you to arrange delivery or collection, and any costs incurred will be at your own expense.

MAIL

Although reception staff are happy to post letters on your behalf, they may not be able to do so straightaway or at the port of call at which you make such a request. Some postal services are unreliable and many letters or postcards that you ask to be delivered on your behalf may be delayed or even lost en route. Under no circumstances can we be held liable for such occurrences.

MEDICAL FACILITIES

Medical services are available 24 hours a day. There is a Doctor on board, and crew members are trained in first aid. Cabin visits by the ship's Doctor are available. Please note that all consultations and services are charged for. To arrange an appointment with the ship's Doctor please contact Reception. It takes some people longer to find their sea legs. Sea sickness tablets are available from Reception, and should be taken at least one hour prior to departure.

MINI BAR

For your convenience a mini bar facility has been set up in your suite on a chargeable basis. Items consumed during the cruise will be charged to your onboard account. Your Steward will restock your mini bar on a daily basis and replenish consumed items. The mini bar price list is placed in the cabinet of your mini bar. The final statement will be delivered to your cabin in the early morning of your disembarkation.

NEWS

News channels are available on your cabin TV and in addition daily news bulletins can be found at Reception and in The Library.

NOBLE CALEDONIA TEAM

Throughout your cruise you will be accompanied by your Noble Caledonia team who will be happy to assist you with any queries or requests you may have.

ONBOARD ACCOUNT

All passengers will have their own "ship account" which allows you to sign a receipt for any expenses and then settle your bill at the Reception Desk at the end of the cruise. You will need to register your card at Reception shortly after sailing. If you are sharing a cabin with a friend and would like separate bills, please inform Reception. Prices on board are shown in British Pounds. All final accounts will be presented in British Pounds. Your ship's account can be paid by:

- Cash (British Pounds, Euros or US Dollars).
- Credit Card (Visa, MasterCard or American Express).

If you intend to settle your shipboard account using your credit card, please provide Reception with an imprint of your card at your convenience during the cruise. As a standard procedure, a GBP10.00 pre-authorisation hold for settlements is made via credit card. Please note that this is only a temporary hold placed on your funds and released several days after the final onboard settlement is made.

Debit and pre-paid credit cards may not automatically be accepted. Please let us know in advance if you plan to use one.

PASSPORTS

All Passports are collected by the Purser upon embarkation. Passports are necessary to facilitate immigration formalities at each port of call and are returned at the end of the cruise.

PUBLIC AREAS

The Club – Located on the Mawson Deck aft. The Club features the main bar and a 24 hour tea and coffee station. A quiet place to meet friends or relax during the day. In the evening our onboard resident pianist plays before and after dinner.

The Library – Located on the Mawson Deck aft. In The Library you can find a well stocked selection of reference books pertaining to the destinations. Fiction books, games and playing cards are also available for your pleasure. Novels brought on board may be exchanged with other books in the paperback library. Should you wish to donate any books which you may have brought with you, we will be happy to add these for the pleasure of future guests. Reference books may not be removed from the ship.

The Lounge – Located on the Byrd Deck aft. Daily Briefings by the Cruise Director or Expedition Leader are given in The Lounge which is fitted with multiple screens and presentation equipment. Informative talks from the Guest Speaker or expedition team are also given here.

Observation Deck – Located on the Shackleton Deck. There is an area for sun loungers ideal for sunbathing as well as a forward facing viewing platform.

Promenade Deck – Located on the Mawson Deck. We kindly ask for your consideration to those guests whose cabins are located on and beneath the Promenade Deck. Please use the deck for walking / jogging between the hours of 8.30 am and 9.00 pm.

QUESTIONNAIRE

Your comments are important to us therefore before your cruise ends, you will receive a questionnaire. We are always looking for ways to improve your holiday experience and appreciate the time you take to complete the questionnaire. Kindly hand your completed questionnaire in at Reception.

SAFE

There is a safe in every cabin located in the drawer of the television cabinet. The safe can be programmed with your own code, instructions can be found inside the closet door and cabin staff will be available to assist upon embarkation. We recommend that you leave money and other valuables in the safe. Kindly remember to remove all items from the safe before disembarking the ship at the end of your cruise.

SAFETY DRILL & SAFETY

International Maritime Law requires a lifeboat safety drill to take place prior to sailing. All guests must attend this compulsory and important exercise. Please listen for the announcements. During the drill, all ships services will be suspended. Your assigned lifeboat station, location of your life jacket and the signal for lifeboat and fire drills are clearly explained on the emergency card posted on the back of your cabin door. Life jackets are located in your cabin. During the safety

drill you will be shown how to wear the life jacket. It is essential that you take certain safety precautions while on board:

- Walk, never run and be especially careful on wet and slippery decks.
- Ladies are advised to wear low heeled shoes especially on deck.
- Footwear should be worn at all times.
- Hold on to the handrails in passageways and stairways.

SHIP'S ID CARD

These personal ID cards with essential information are issued to each guest during embarkation. Please remember to check in and out at the gangway with the crew member on duty in order for them to ensure that you are on board prior to sailing.

SMOKING POLICY

The MS Hebridean Sky offers a smoke-free cruise environment. Smoking is not permitted inside the ship, including the balcony areas and is only permitted in the designated area outside on Mawson Deck aft. Please never throw any cigarette ends overboard – the breeze could carry the smouldering end back on board and start a fire. We thank you for your cooperation in this matter.

TELEPHONE CALLS

Calls to other cabins can be made free of charge by dialing the cabin number. Lift the handset and dial the cabin number. If you wish to make an outside call, please check at Reception to purchase a prepaid telephone card and instructions. Costs are available from Reception and charges are automatically billed to your onboard account.

TELEVISION

All cabins are equipped with a flat screen television offering a selection of news and documentary channels.

TOILETRIES

Molton Brown shampoo, conditioner, hand soap, body lotion and shower gel are provided in your bathroom. If you have forgotten anything ie. toothpaste, please ask Reception, who have a selection of items available for purchase.

VISITORS

For the safety and security of all passengers no visitors are allowed on board the ship.

VISITING THE BRIDGE

At times Bridge visits may be possible. If visiting the Bridge, please note this is a working area and access may sometimes be restricted.

WAKE UP CALL

Wake up calls can be requested through the Reception Desk before 11.00 pm.

WATER

Water from the taps in your cabin is safe to drink. Previously the MS Hebridean Sky used 54,000 bottles of water a year. In order to reduce the damage caused to the environment by waste plastic, we have replaced plastic bottled water where possible with eco-friendly, reusable water bottles and water carafes. These are for your use during the cruise and we kindly ask you to leave them in your cabin at the end of the cruise. The bottles and carafes can be filled from the tap or the water station outside the Club. Alternatively your cabin steward can refill your carafe daily. Should you prefer to use plastic bottled water then please just let your cabin steward know.

ZODIAC OR LOCAL BOATS TO GO ASHORE

Some destinations may require the use of the ship's Zodiacs or local tender boats to go ashore. Guests will be advised where and when to meet the Zodiac or local tender boat for travel to and from the ship. Please ensure that your hands are free at all times and accept the assistance given by the crew on board the MS Hebridean Sky when boarding tenders / Zodiacs. A Zodiac safety briefing will be given.

PLEASE NOTE: These details should be used as a guideline only. Information is subject to change.



Deluxe Balcony Suite



The Club



The Restaurant



Superior Suite



Zodiac Cruising



Fine Dining



Lido Deck



The Library



Observation Deck



NOBLE CALEDONIA

2 Chester Close, Belgravia, London, SW1X 7BE
+44 (0)20 7752 0000 | info@noble-caledonia.co.uk
www.noble-caledonia.co.uk