

# MS CAMARGUE

## INFORMATION DIRECTORY



We are delighted you have chosen the MS Camargue for your upcoming voyage and hope this information answers any questions you may have pertaining to the vessel.

### SHIP TECHNICAL DETAILS

Cabins: 50

Passengers: 100

Built: 1995

Staff: 25

Refurbished: 2015

Length: 110 metres

Width: 10 metres

Gross Tonnage: 1309

Net Tonnage: 1070

### SHIP INFORMATION

#### ALARM

An alarm will be sounded in the event of an emergency. Please follow the instructions provided on board for what to do should an emergency occur.

#### BAR/LOUNGE

All-inclusive drinks are provided on board (excluding premium brands and sparkling wine) between 10.00 am and 11.00 pm.

#### CABINS

All cabins feature individually controlled air-conditioning, en-suite bathroom with shower, satellite television, hairdryer, closet and a safe. Category 2 and 3 cabins measure 14 square metres and the Junior Suite measures 23 square metres. All cabins have twin beds (which can be configured to a double bed – with separate mattresses and bed linen) with the exception of cabins 125 and 221 which have a fixed double bed. Cabins on the Main Deck feature large picture windows which can be opened and those on the Upper Deck feature French Balcony style (floor to ceiling) sliding windows, allowing you to admire the passing scenery from your cabin.

#### CURRENCY

The currency on board is the Euro. While Visa and MasterCard are accepted, personal

cheques and debit cards are not. Regrettably, the ship is not able to offer a money-changing service on board as this would be contravening official regulations.

#### DAILY PROGRAMME

A Daily Programme, detailing the following day's arrangements as well as any specific information about the day's activities is produced on board and delivered to your cabin each evening.

#### DRESS CODE

Comfortable and practical attire is recommended during the day for excursions and something dressier for the evening. More formal dress is required only for the welcome and Captain's dinner (black tie is not necessary).

#### ELECTRICITY

Electricity onboard is 220v with 2-pin power outlets. We recommend you take an adaptor with you.

#### EMERGENCY & SAFETY PROCEDURES

Full details of the ship's emergency and safety procedures will be provided following your embarkation. Please note there is no doctor on board the vessel.

#### FIRE SAFETY

On your cabin door is a deck plan displaying

your closest (and all other) emergency exits. Emergency exits are marked in green and fire extinguishers fitted in all corridors.

#### FIRST AID

A number of crew are fully trained and certified to provide First Aid. Further medical assistance can be sought from one of the hospitals along the river in the event of emergency.

#### GRATUITIES

Gratuities have been included in your holiday price.

#### GIFT SHOP

There is a small gift shop selling various practical and souvenir items.

#### HOUSEKEEPING

Your cabin will be cleaned once a day and you will be provided with a 'turn down' service at night.

#### KEYS TO CABIN

Each cabin will receive their own cabin key. Before leaving the ship we kindly ask all passengers to swap the cabin key with a shore pass which will be provided to you by the ship's reception desk. After your return to the ship, please return your shore pass back to reception in exchange for your cabin key.

#### LAUNDRY

Please note there are no laundry facilities on board.

#### LIFT

Please note that there is no lift aboard the vessel.

#### LOST PROPERTY

Lost property can be handed in to the ship's reception. Please ensure you have all of your belongings with you before you return home. Should you leave items on board the ship, please contact Noble Caledonia. If we are able to recover your item(s) we will contact you to arrange delivery or collection and to advise of any associated costs.

#### MEALS

Breakfast, lunch, afternoon tea and dinner are served on board. Breakfast and lunch are buffet style with hot and cold items, and dinners are a served set menu with a choice of either two main courses or a vegetarian option. Please note that due to galley restrictions, Croisi Europe is unable to offer a choice at each course. If you have any dietary requirements such as vegetarian, low salt, gluten free and low cholesterol, please notify the Reservations Department. We regret that not all dietary requests can be guaranteed. If you have any specific or special foods that you require, we recommend that you take some with you although we will endeavour to accommodate your needs. Once on board, please speak to the Chef or the Maitre D' at dinner on your first night on board to reconfirm your needs.

#### MOORING

Docking space is allocated by the local river authorities. On occasion other river cruise vessels may be required to dock alongside our ship. This may result in restricted cabin views and may also entail us being required to embark and disembark the ship through another vessel's public area and/or for the other ship's passengers to do the same.

#### POST

The vessel's gift shop may sell postcards and stamps for you to purchase (subject to availability) and, items can be posted on your behalf by the ship's crew (although as they are unable to do so at every port of call, this could take longer than if you were to post yourself).

#### QUESTIONNAIRES

A questionnaire will be provided to all passengers towards the end of their sailing. We would be grateful for you to complete and return this.

#### QUIETVOX/AUDIO SYSTEM

Noble Caledonia has arranged for all passengers to have access to a 'Quietvox' audio system for shore excursions. Further details will be provided to you following your embarkation.

#### RECEPTION

Reception is staffed throughout the day and then between 10.00 pm and 7.00 am a night watchman will be on duty.

#### SAFE

All cabins are fitted with a safe and we recommend you place your valuables inside the safe whenever you are away from your

room. Please remember to remove all items from your safe prior to you departing the vessel at the end of the cruise.

#### SMOKING

Smoking within your cabin or any of the vessel's public areas is strictly prohibited. Designated smoking areas are provided and can be advised by the ship's reception upon embarkation.

#### SUN DECK

The ship has a Sun Deck which is available for guests to enjoy. There may be times, for example at periods of inclement weather or low bridges, whereby it is necessary to close the Sun Deck. Please listen carefully to the Captain and Crew for instruction. Please also note that the Sun Deck and its steps may become slippery if the weather is cool or dew forms.

#### WATER

Complimentary water is available during breakfast, lunch and dinner. A glass bottle of water will be provided in your cabin upon embarkation which you can replenish using the water dispenser in the lounge. We recommend that you bring a refillable water bottle for use whilst on board and during the excursions.

#### WI-FI

Complimentary Wi-Fi access is available in public areas, however there may be times when the connection is slow or not available.



Please note: These details should be used as a guideline only. Information is subject to change.

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