

MS VOLGA DREAM

SHIP INFORMATION



NOBLE CALEDONIA

MS VOLGA DREAM – Vessel Technical Details

Passengers: 100
 Length: 96 metres
 Width: 14.5 metres
 Registered: Russia
 Crew: 65



MS VOLGA DREAM

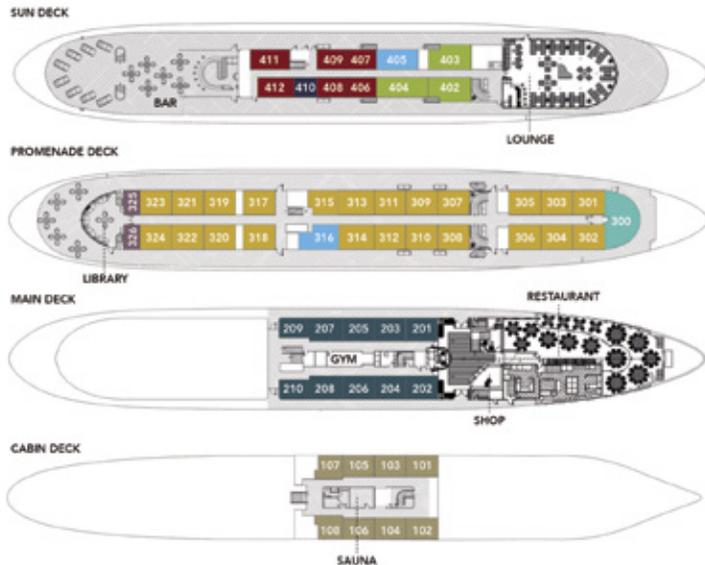
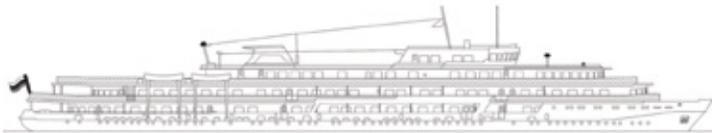
We are delighted you have chosen the MS Volga Dream for your voyage along the Russian Waterways.

The MS Volga Dream entered service during the spring of 2007. This elegant vessel has been totally rebuilt from a ship that originally accommodated over 200 passengers and now accommodates just 100. The result is a splendid and spacious vessel which offers the most superior accommodation and is considered to be the best on the Volga, with elegant lines, comfortable decor and fine dining.

The cabins and suites are located over four decks and the onboard facilities include a delightful restaurant, offering the best of Russian cuisine and international choices, a pleasant lounge with large panoramic windows and bar area, an outside Sun Deck, library and fitness centre.

The atmosphere on board is friendly and informal and, although your daily programme will be busy ashore, the cruise is also planned with time to relax on board. The Russian crew who all speak English will do much to add to your enjoyment whilst on board.

We hope that this information booklet answers any questions you may have pertaining to the vessel and wish you a pleasant voyage.



 STANDARD TWIN	 JUNIOR SUITE DOUBLE	 OWNER'S SUITE
 SUPERIOR TWIN	 SUPERIOR STATEROOM TWIN	 DELUXE SINGLE
 DELUXE DOUBLE	 DELUXE JUNIOR SUITE DOUBLE	 STANDARD SINGLE

AIR CONDITIONING

All cabins have individually controlled heating and air conditioning.

ALARM

An alarm will be sounded in the event of emergency. Please follow the instructions provided on board for what to do in the event of emergency.

ALL ABOARD

Your times for embarkation and disembarkation will be provided by your Cruise Director/ Tour Manager.

ANNOUNCEMENTS

During your time on board, various announcements will be made by the ship's crew and the Cruise Director/ Tour Manager. Please listen out for these announcements as they will be of importance or interest.

CABIN INFORMATION

All cabins feature a picture window apart from the Standard Cabins on the Cabin Deck and Standard Singles on the Promenade Deck which have a porthole. All cabins feature a twin bed configuration with the exception of those named as double or single cabins. The facilities include a private bathroom with shower, spacious closet, air conditioning, direct dial telephone, wide-screen satellite television, electronic safe, minibar, radio, hairdryer, bathrobes, slippers and a welcome fruit basket on arrival.

Cabin Number	Size in m ²	Bed Configuration	View
402-404	15.8	Double	Picture Windows
405	13.1	Double	Picture Windows
406-409, 411, 412	11.7	Twin	Picture Windows
410	7.5	Single	Picture Windows
300	24.2	Double	Picture Windows with wrap-around terrace
316	14.7	Double	Picture Windows
301-315, 317-324	11.3	Double	Picture Windows
325, 326	6.4	Single	Porthole
201-210	10.6	Twin	Picture Windows
101-108	9.4	Twin	Porthole

CRUISE DIRECTOR

A local Cruise Director will accompany you on your voyage together with a Noble Caledonia Tour Manager.

CURRENCY

The currency on board is the Russian Rouble. The ship accepts Visa, MasterCard and American Express cards.

DAILY PROGRAMME

Each evening the next day's programme will be delivered to your cabin.

DRESS CODE

While there is no formal dress code on board, comfortable and practical attire is recommended during the day for excursions and something dressier for the evening. More formal dress is required only for the Welcome and Captain's dinner (black tie is not necessary).

ELECTRICITY

Electricity onboard is 220v, with 2-pin power outlets. We recommend you take an adaptor with you.

ELEVATOR

There is no elevator on board.

EMBARKATION/DISEMBARKATION

Embarkation and disembarkation times will be provided by your Cruise Director.

EMERGENCY & SAFETY PROCEDURES

Full details of the ship's emergency and safety procedures will be provided following your embarkation. Please note there is a Doctor on board the vessel.

FIRE SAFETY

On your cabin door is a deck plan displaying your closest (and all other) emergency exits. Emergency exits are marked in green and fire extinguishers fitted in all corridors.

FIRST AID & MEDICAL MATTERS

A Doctor is available on board the ship (charges apply). Further medical assistance can be sought from one of the hospitals along the river in the event of emergency.

Should you require emergency assistance, please call the ship's reception.

FITNESS ROOM

A fitness room is available on board the vessel.

GRATUITIES

Gratuities have been included in your holiday price for both shore excursion and ship staff.

GIFT SHOP

A small gift shop selling practical and souvenir items is available on board the vessel.

HAIRDRESSER

There is no hairdresser aboard the vessel.

HOUSEKEEPING

Your cabin will be cleaned once a day and you will be provided with a 'turn down' service at night.

KEYS TO CABIN

Each cabin will receive their own cabin key. Before leaving the ship we kindly ask all passengers to swap the cabin key with a shore pass which will be provided to you by the ship's reception desk. After your return to the ship please return your shore pass back to reception in exchange for your cabin key.

LAUNDRY

A laundry service is provided on board. A price list can be found in your cabin. There is no dry cleaning facility available.

LIBRARY AND GAMES

A small library can be found on board and various board games are available for your enjoyment.

LOST PROPERTY

Lost property can be handed in to the ship's reception. Please ensure you have all of your belongings with you before you return home. Should you leave items on board the ship we are only able to return them to you at your own cost.

MEALS

Breakfast, lunch and dinner are provided on board. Breakfast is buffet-style, lunches are a mixture of both buffet and served courses and dinners are a served-affair.

Dietary requests can be catered for on request. Please provide any such requests in writing to Noble Caledonia at the time of your reservation and please reiterate these requests to the ship's Hotel Manager upon your embarkation.

MOORING

Docking space is allocated by the local river authorities. On occasion other river cruise vessels may be required to dock alongside our ship. This may result in restricted cabin views and may also entail us being required to embark and disembark the ship through another vessel's public areas and/or for the other ship's passengers to do the same.

MOSQUITOES

Please ensure you take the appropriate precautions to guard against mosquito bites.

OPERATIONS AND CHANGES

Despite our meticulous planning efforts, there may be times when changes must be made to the daily programme due to circumstances beyond our control such as heavy river traffic or fluctuating water levels. The ship's Captain and crew will do their utmost to find the best and safest solution. Any changes to the day's schedule will be communicated as soon as possible.

PAYMENT

The currency on board is the Russian Rouble and Visa, MasterCard and American Express cards are accepted on board the ship.

An itemised bill will be presented to each passenger prior to their disembarkation for any items purchased during the cruise.

POST

The vessel's gift shop has postcards and stamps for you to purchase (subject to availability), and items can be posted on your behalf by the ship's crew (although as they are unable to do so at every port of call, this could take longer than if you were to post yourself). Please note that neither the ship nor Noble Caledonia can be held responsible for items of post that are not successfully delivered on your behalf.

QUESTIONNAIRES

A questionnaire will be provided to all passengers towards the end of their sailing. We would be grateful for you to complete and return this.

RECEPTION

Reception is manned between the hours of 07:00 and 23:00 daily. A member of the crew can be contacted at all times by telephone.

ROOM SERVICE

Room service is available.

SAFE

All cabins are fitted with a safe and we recommend you place your valuables inside the safe whenever you are away from your room. Please remember to remove all items from your safe prior to you departing the vessel at the end of the cruise.

SAFETY

Please take careful note of all safety instructions provided to you by the Master and crew of the vessel. Full safety instructions are available to you in your cabin.

SAUNA

A sauna is available for use on board the vessel. Please contact the ship's reception to make an appointment.

SMOKING

Smoking within your cabin or any of the vessel's public areas is strictly prohibited. Designated smoking areas are provided and can be advised by the ship's reception upon embarkation.

SUN DECK

The ship has a Sun Deck which is available for guests to enjoy. There may be times, for example at periods of inclement weather or low bridges, whereby it is necessary to close the Sun Deck. Please listen carefully to the Captain and crew for instruction. Please also note that the Sun Deck and its steps may become slippery if the weather is cool or dew forms.

TELEPHONE

Should you wish to make an internal call please dial the corresponding cabin number. If you are wishing to make an external call, please contact the reception desk.

VISITORS

Visitors are not permitted aboard the vessel, however with the prior consent of the ship's reception, this can sometimes be possible. Please provide as much notice as possible to the senior staff so that the necessary arrangements can be made. The ship's operators reserve the right to deny boarding to any visitors.

WATER

Complimentary water is available during breakfast, lunch and dinner. Bottled water is replenished daily in your cabin.

WI-FI

Wi-Fi is included in the holiday price, but please note that services can be erratic and cannot be guaranteed, especially outside of the main city areas.

PLEASE NOTE: These details should be used as a guideline only. Information is subject to change.



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