

MS CYRANO DE BERGERAC

SHIP INFORMATION



NOBLE CALEDONIA

MS CYRANO DE BERGERAC – Vessel Technical Details

Passengers: 174
 Length: 110 metres
 Width: 11.40 metres
 Crew/Staff: 25
 Year built: 2013
 Registered: France



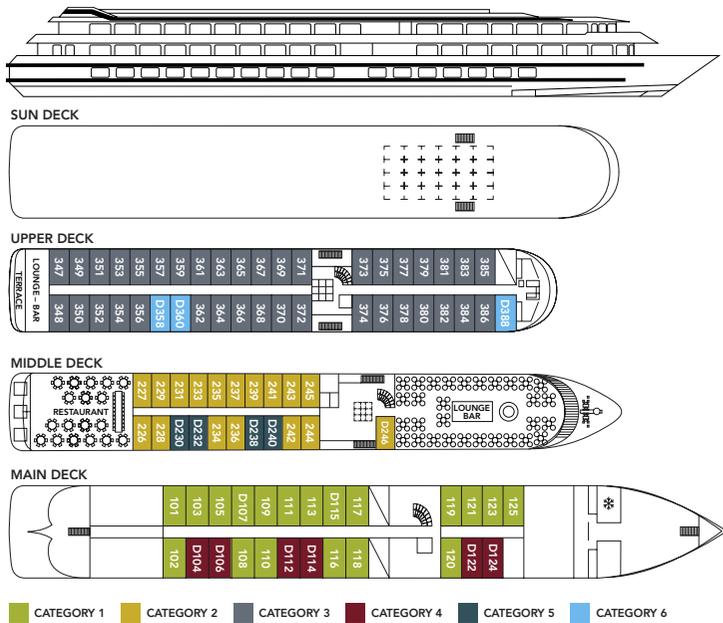
MS CYRANO DE BERGERAC

INFORMATION DIRECTORY

We are delighted that you have chosen the MS Cyrano de Bergerac for your upcoming voyage.

We have chartered the MS Cyrano de Bergerac from our associates at CroisiEurope. Launched in May 2013, the MS Cyrano de Bergerac is a stylish and elegant vessel built to embody comfort and relaxation with attentive personal service for cruises in the Bordeaux region. The vessel can accommodate up to 174 passengers but we usually limit passenger numbers to 150 to allow for more space on board and a convivial atmosphere. Original paintings throughout the ship and French design touches give the ship a unique character. The atmosphere on board is friendly and informal and within days you will have made new friends in the open-seating restaurant, on the shore excursions or whilst relaxing in the comfortable public areas.

We hope this information booklet answers any questions you have pertaining to the vessel and wish you a pleasant voyage.



Please note that 'D' indicates cabins which have a fixed double bed.

AIR CONDITIONING

All cabins have individually controlled heating and air conditioning.

ALARM

An alarm will be sounded in the event of an emergency. Please follow the instructions provided on board for what to do in the event of an emergency.

ALL ABOARD

Your times for embarkation and disembarkation will be provided by your Tour Manager or Cruise Director.

ANNOUNCEMENTS

During your time on board, various announcements will be made by the ship's crew and your Cruise Director. Please listen out for these announcements as they will be of importance or interest.

BAR/BEVERAGES

All-inclusive drinks are provided on board (excluding premium brands) between 10.00am and 11.00pm daily. You can buy pre-paid cards for the purchase of premium bar drinks by credit card (Visa, MasterCard) or cash (Euros) only. At the end of the cruise any unused credit will be refunded to you.

BEAUTY SALON

No salon is available on board.

BICYCLES

No bicycles are available on board.

CABIN DIMENSIONS & FACILITIES

The 87 outward-facing cabins all have large panoramic windows, with twin beds which can be made into doubles; (cabins 104, 106, 107, 112, 114, 115, 122, 124, 230, 232, 238, 240, 358, 360 & 388 have fixed double beds), telephones (cabin-to-cabin calls only), TV, safe, hair dryer, air-conditioning, shower and WC. Cabins 104, 106, 112, 114, 122, 124, 230, 232, 238, 240, 358, 360, 388 measure 8.55 square metres and all other cabins measure 12 square metres. Main Deck cabins have portholes (non-opening), Middle Deck cabins have large picture windows (can be opened partially) and Upper Deck cabins have large picture windows which can be opened fully.

CRUISE DIRECTOR

A Noble Caledonia Cruise Director and/or Tour Manager will accompany you on your voyage.

CURRENCY

The currency on board is the Euro.

DAILY PROGRAMME

Each evening the next day's programme will be delivered to your cabin.

DRESS CODE

Comfortable and practical attire is recommended during the day for excursions and something dressier for the evening. More formal dress (smart/casual) is required only for the welcome & farewell dinners (black tie is not necessary).

ELECTRICITY

Electricity on board is 220v with 2-pin power outlets. In the bathroom there is a 110v socket which may be used for electric shavers only. We recommend you take an adaptor with you. In the interests of safety, please note that the use of electrical irons on board is strictly prohibited.

EMBARKATION/DISEMBARKATION

Embarkation is approximately 4.00pm, unless advised otherwise. The official embarkation time will be advised in your final documentation. The official disembarkation time is between 8.30am and 9.00am, however your Cruise Director will provide detailed information prior to the end of the cruise. This will include departure transfer information.

EMERGENCY AND SAFETY PROCEDURES

Full details of the ship's emergency and safety procedures will be provided following your embarkation. Please note there is no Doctor on board the vessel.

FIRE SAFETY

On your cabin door is a deck plan displaying your closest (and all other) emergency exits. Emergency exits are marked in green and fire extinguishers fitted in all corridors.

FIRST AID

There is no doctor on board, however, a number of crew are fully trained and certified to provide First Aid. Further medical assistance can be sought from one of the hospitals along the river in the event of emergency.

FITNESS ROOM

None available on board.

GIFT SHOP

A small gift shop selling various practical and souvenir items is available by reception.

HAIRDRESSER

None available on board.

HOT TUB/SWIMMING POOL

None available on board.

HOUSEKEEPING

Your cabin will be cleaned once a day and you will be provided with a 'turn down' service at night.

KEYS TO CABIN

Each cabin will receive their own cabin key. Before leaving the ship we kindly ask all passengers to swap the cabin key with a shore pass which will be provided to you by the ship's reception desk. After your return to the ship, please return your shore pass back to reception in exchange for your cabin key.

LAUNDRY

There is no laundry or dry cleaning services on board. Please ensure you pack accordingly.

LIBRARY

There is no library on board.

LIFT

There is a lift on board serving the Main, Middle & Upper Decks.

LOST PROPERTY

Lost property can be handed in to the ship's reception. Please ensure you have all of your belongings with you before you return home. Should you leave items on board the ship we are only able to return them to you at your own cost.

MEALS

Meals are taken in the ship's restaurant on the Middle Deck. The open seating restaurant serves local dishes in addition to an international menu, and tables seat four to six guests. Breakfast and afternoon tea are buffet-style, lunch is a mix of served and buffet-style service, and dinner is a served set menu. Wine/beer and soft drinks are included with lunch and dinner. Please note that due to galley restrictions, your dinner menu is "set" with fixed starter and dessert courses and a limited choice of main course. Certain dietary requests can be catered for (on request). Please provide any such requests in writing to Noble Caledonia at the time of your reservation and please reiterate these requests to the ship's Hotel Manager and Cruise Director upon your embarkation.

MOSQUITOES

Please ensure you take the appropriate precautions to guard against mosquito bites.

NEWSPAPERS

Newspapers are not available on board.

OPERATIONAL CHANGES

Despite our meticulous planning efforts, there may be times when changes must be made to the daily programme due to circumstances beyond our control such as heavy river traffic or fluctuating water levels. The ship's Captain and crew will do their utmost to find the best and safest solution. Any changes to the day's schedule will be communicated as soon as possible.

PAYMENTS ON BOARD

At any time during your voyage you can buy pre-paid cards for the purchase of premium drinks on board. You may purchase the pre-paid cards by credit card (Visa, MasterCard) or cash (Euros) only. At the end of the cruise, any unused credit will be refunded to you. Any other services, such as gifts from the shop, must be paid for at the time of purchase. Personal cheques or debit cards are not accepted. Regrettably, the ship is not able to offer a money-changing service on board as this would be contravening official regulations.

POST

The vessel's gift shop sells postcards and stamps for you to purchase (subject to availability) and, items can be posted on your behalf by the ship's crew (although as they are unable to do so each day, this could take longer than if you were to post yourself). Please note that neither the ship nor Noble Caledonia can be held responsible for items of post that are not successfully delivered on your behalf.

QUESTIONNAIRES

A questionnaire will be provided to all passengers towards the end of their sailing. We would be grateful for you to complete and return this.

QUIETVOX/AUDIO SYSTEM

Noble Caledonia has arranged for all passengers to have access to a 'Quietvox' audio system for shore excursions. Further details will be provided to you following your embarkation.

RECEPTION

Reception is staffed throughout the day. A member of crew can be contacted 24 hours a day.

ROOM SERVICE

Room (cabin) service is not available on board.

SAFE

All cabins are fitted with a safe and we recommend you place your valuables inside the safe whenever you are away from your room. Please remember to remove all items from your safe prior to you departing the vessel at the end of the cruise.

SAFETY

Please take careful note of all safety instructions provided to you by the Master and crew of the vessel. Full safety instructions and a safety video are available to you in your cabin.

SMOKING

Smoking within your cabin or any of the vessel's public areas is strictly prohibited. Designated smoking areas are provided and the ship's reception can advise the location/s upon embarkation.

SUN DECK

The ship has a Sun Deck which is available for guests to enjoy. There may be times, for example at periods of inclement weather or low bridges (when sailing), whereby it is necessary to close the Sun Deck. Please listen carefully to the Captain and Crew for instruction. Please also note that the Sun Deck and its steps may become slippery if the weather is cool or dew forms.

TELEPHONE

A telephone is available within your cabin.

VISITORS

Visitors are not permitted aboard the vessel. The ship's operators reserve the right to deny boarding to any persons.

WATER

Complimentary water is available during breakfast, lunch and dinner. Small bottles of water are also provided with no charge on all shore excursions. Any additional water you may require can be purchased on board.

Wi-Fi

Wireless internet connection is available without charge within the ship's lounge. There may be times when internet connection is slow or not available.

PLEASE NOTE: These details should be used as a guideline only. Information is subject to change.



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